Project Management Tools

Zenhub vs Jira



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# Project Management Tools Introduction

Project management tool is a software used by the team to help plan the work, keep track of tasks and achieve the defined goals in time. The key features of a good web-based project tool are planning, estimation, resource allocation, quality and risk management. They often offer a way to breakdown work structure (WBS) and keep track of team members responsible for each task. This way planning can be improved or adjusted better with each completed assignment. Therefore, it is a vital tool for any development team.

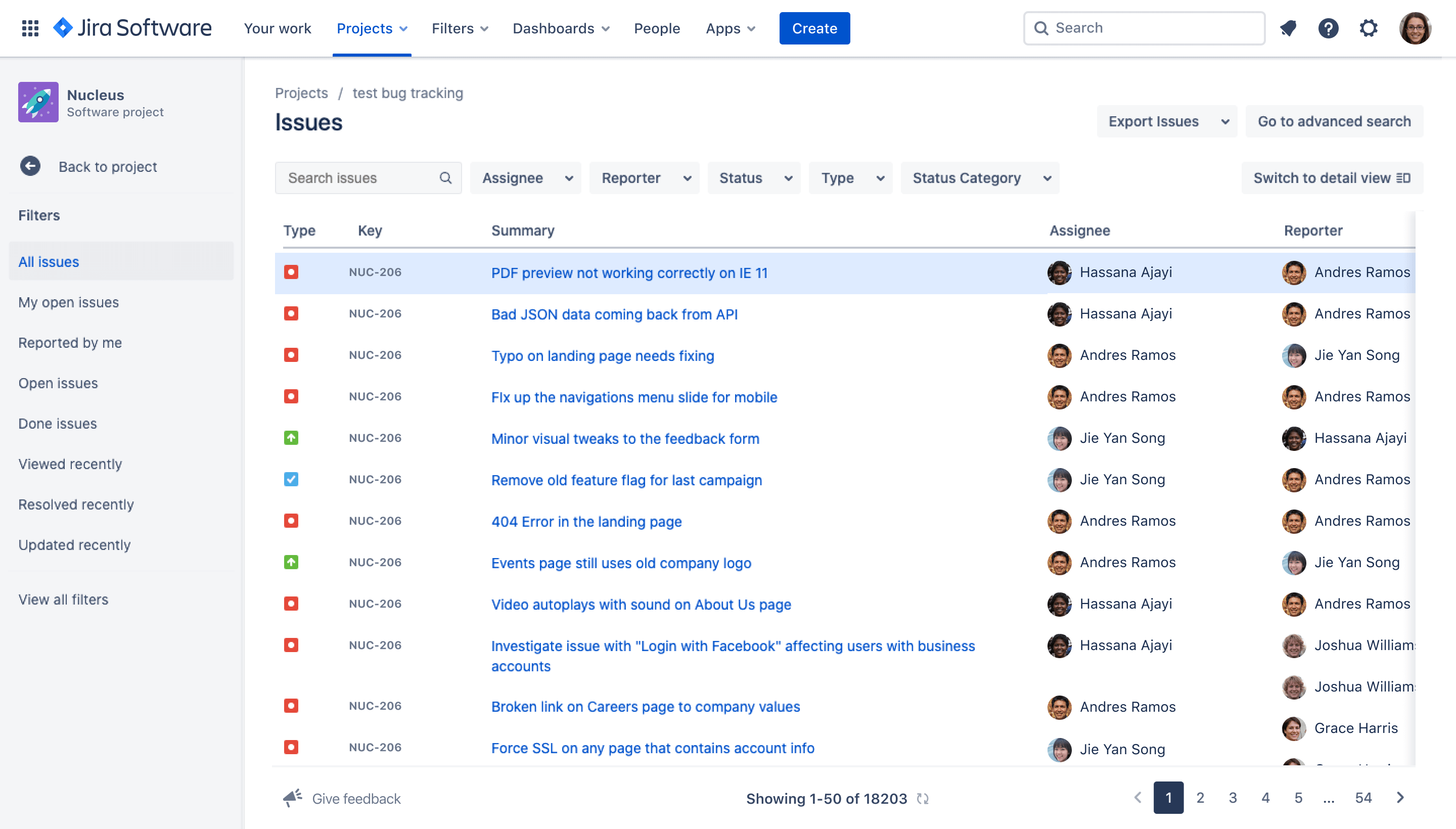


Image 1. Jira tickets view example.

Currently the team is using Zenhub, however, over time some issues (frequent bugs, downtime) and limitations (lack of features) are causing the team to consider other options. Jira is the most popular Project Management Tool at the moment and thus is being brought up for discussion a lot. This document is meant to find the benefits and drawbacks of each tool and weight them against each other. The results will be brought up to the team for consideration.

A screenshot of a computer

Description automatically generated with medium confidence

Image 2. Zenhub board example.

# Decision Criteria

There are various expectations that both products should conform to. The table below offers a list of the criteria, and each product will be measured accordingly. 1 point for full compliance – product has the right feature or functionality, 0,5 point for partial feature or a feature with limitation (in example extra fee) in comparison with each other. 0 points for not meeting the criteria or not providing the right functionality.

# Comparison

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Criteria** | Zenhub Logo PNG Vector (SVG) Free Download **Zenhub** | | Jira Logo, symbol, meaning, history, PNG, brand**Jira** | |
| Supported Platforms | Web-based | 0,5 | Web based and most mobile platforms | 1 |
| Market segment | Small-Mid projects | 0,5 | Mid-Large projects | 1 |
| Customer Support | Business hours (Plan dependant) | 0,5 | 24/7 Live Online | 1 |
| Onboarding | Documentation, Webinars, In-person | 1 | Documentation, Webinars, Live online | 1 |
| Integrations | GitHub, Slack and ~10 others | 0,5 | GitHub, GitLab, Bitbucket, Gmail, Slack, ProductBoard, Polly, AzureApps, MSPowerApps, Miro, Compass, Salesforce, Trello, Zoom, Firebase, Grammarly Business, Figma and hundreds more | 1 |
| Pricing Policy | Starts under 10$ per user /month | 1 | Starts under 10$ per user /month | 1 |
| Peer Review Ratings\* |  |  |  |  |
| Ease of use | Easy to set up and use | 1 | Complex set up, easy to use | 0,5 |
| Features | Over 50 features | 0,5 | Over 150 features | 1 |
| Value for money | Less value for the price | 0,5 | More value for the price | 1 |

# Conclusion

What’s the verdict, which won the comparison and why? What will I do with this information?

Jira is a much older software in comparison to Zenhub. It is part of a Atlassian group, founded in 2002, while Zenhub has only been established in 2014. Naturally, there is much more user reviews available for the one that has been around longer. On the other hand Zenhub has more reviews from smaller businesses than Jira.

Jira works great integrated with other Atlassian tools, however, Zenhub is a natural choice for GitHub projects.

Overall Jira has a much wider range of features, that can make it overwhelming to set up. However, once it is set up, it continues on autopilot.

Zenhub is perfect for software-driven startups and scaleups with agile development teams, it offers a kanban board for tracking issues, is accessible straight from the GitHub page, however, for agile teams, there is much less reporting and charting options to use for reflection and improvement.

Zenhub is good to start with, however as the projects grow in size and complexity, perhaps it would be wise to move towards Jira that can support the growth better.

Zenhub epics can go to other epics representing a bigger piece of work

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